

DISCRIMINATION IS AGAINST THE LAW

Bluegrass Internal Medicine complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Bluegrass Internal Medicine does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Bluegrass Internal Medicine provides free aids and services to people with disabilities to communicate effectively with us, such as:

- qualified sign language interpreters
- written information in other formats (large print, audio, accessible electronic formats, other formats)

provides free language services to people whose primary language is not English, such as:

- qualified interpreters
- information written in other languages

If you need these services, contact Practice Civil Rights Coordinator, Janice Eaton

If you believe that Bluegrass Internal Medicine has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Practice Civil Rights Coordinator, Janice Eaton 3346 Professional Park Drive
Owensboro KY 42303 270-685-1066
270-713-0227 janice.eaton@bluegrassinternalmed.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Practice Civil Rights Coordinator, Janice Eaton is available to help you.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- By mail at
U.S. Department of Health and Human Services
200 Independence Ave. SW
Room 509F HHH Building
Washington, DC 20201
- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>